

The Westin Boston Waterfront hotel is committed to making our facilities, amenities and services accessible to guests with disabilities. From our accessible public entrances each guest can access all guestrooms, public spaces, and outlets throughout the hotel. The hotel extends a warm welcome to all service animals in every room and meeting space. Valet and self-parking areas are available for all guests with accessible routes from the parking garage and front driveway to the Lobby. For the hearing impaired, we offer assistive listening devices for meetings.

We proudly provide accessible guest rooms which are equipped with the following items:

- Roll in showers
- Bathtubs with grab bars
- Visual fire alarm
- Door bell notification device
- Telephone notification device
- Portable communications kits containing visual alarms & notification devices
- Mobility-accessible doors with at least 32 inches of clear door width
- Portable tub seats
- TTY (Text Telephone Device)
- Televisions with closed captioning for the hearing impaired

Questions about the accessible facilities and services offered should be directed to the hotel at (617) 532-4600.